

POSITION ANNOUNCEMENT

TITLE: DHS FIRST REPOSNDER INFORMATION TECHNOLOGY SPECAILIST

DEPT: EMRTC

REG ☑

TEMP 🗆

FULL TIME 🗹

PART TIME

STARTING RATE or SALARY RANGE: <u>\$45,000-\$48,000</u>

Employees being promoted to a higher classified position receive the minimum for the position or a pay rate adjustment of 8% whichever is greater.

INTERNAL POSTING THROUGH: February 24, 2020* consideration will be given first to temporary and regular tech employees who apply within the 7 day internal posting. Applications received after the 7 day posting Margin will be considered with other outside applicants.

JOB DUTIES:

Provide program support that is directly responsive to the DHS First Responder Cooperative Agreement, including: (a) analysis of program-specific user requirements, procedures and problems that call for the implementation and improvement of computer systems applications; (b) provide technical support services that align to program-specific hardware, software and network problems; (c) maintain network and active directory capabilities that are responsive to program-specific requirements; (d) assist EMRTC Systems Administrators and Programmers efforts that are responsive program-specific requirements; (e) Oversee physical inventory and security for program-specific data in conjunction with the EMRTC IT Branch Security procedures and the EMRTC Safety and Security Program; and (g) develop and coordinate application documentation that is responsive to program-specific requirements.

REQUIRED QUALIFICATIONS:

Formal diploma/ certificate/ degree program of 18+ months after high school. Bachelor's degree required, area of study Computer Science or IT or equivalent. Computer hardware troubleshooting and maintenance required. Windows problem solving required. Windows XP/ Vista/ 7/ 10 administration required. Windows active Directory account maintenance required. Networking experience, switches, routers, wireless AP's required. Strong data security experience required. PHP/ ASP/ SQL/ HTML/ XTHML/ XML/ CSS desired. A Valid NM Driver's License required. Must have or be able to obtain a security clearance. A Pre-employment drug screen required upon hire.