

NMPSIA Associated Carriers and Consultants

Benefits

New Mexico Public Schools Insurance Authority



Customer Service for
Administrative Issues • Claim Issues
• Appeals

1-800-548-3724

<https://nmpsia.com>

NMPSIA Eligibility Administrative Office



Erisa Administrative Services, Inc.
Eligibility • Enrollment • Premium
Billing • COBRA Administrator

1-800-233-3164

<https://nmpsiaonline.nmpsia.com/>

MEDICAL

Carrier	Group Number	Customer Service	Website Address
	N05501 – High N05502 – Low 213895 – EPO	1.888.966.7742	https://www.bcbsnm.com/nmpsia

Video Visits: mdlive.com!NMPSIA (or visit [bcbsnm.com](https://www.bcbsnm.com); log in as a member to locate the link)

	3343552	2020: 1.888.806.5024 2021: 1.800.244.6224	2020: https://www.cigna.com/ 2021: https://my.cigna.com/web/public/guest
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Video Visits: visit [myCigna.com](https://mycigna.com) for appointment via MDLIVE

	GR002192	1.888.275.7737	https://www.phs.org/health-plans/employer-plans/Pages/new-mexico-public-schools-insurance-authority.aspx
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Video Visits: visit [phs.org](https://www.phs.org) and click on "Login to MyPres" to locate link

PRESCRIPTION DRUGS			
	RxBIN 610014 NMPSIARX	1.800.498.4904	https://www.express-scripts.com/

DENTAL

	8564 – Low 8565 – High	2020: 1.844.356.6345 2021: 1.877.395.9420	https://www.deltadentalnm.com/
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	812022 (refer to ID card for subgroup #)	1.888.898.0370	https://www.unitedconcordia.com/dental-insurance/
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VISION			
	7129	1.800.999.5431	https://www.davisvision.com/member

LIFE AND DISABILITY			
	645549	1.888.609.9763 Ext. 0957	https://nmpsia.com/BenefitCarriers.html (scroll down on the page and click on The Standard flag)