

Important Phone Numbers

Carriers & Consultants			
NEW MEXICO PUBLIC SCHOOLS INSURANCE AUTHORITY			
	Customer Service for Administrative Issues, Claim Issues, Appeals	1-800-548-3724	https://nmipsia.com
NMPSIA ELIGIBILITY ADMINISTRATION OFFICE			
	Erisa Administrative Services, Inc. Eligibility, Enrollment, Premium Billing, COBRA Administration	1-800-233-3164	https://nmipsiaonline.nmipsia.com/
MEDICAL			
Carrier	Group Number	Customer Service	Website Address
 BlueCross BlueShield of New Mexico	High – N05501 Low – N05502 EPO – 213895	1-888-966-7742	https://www.bcbsnm.com/nmipsia
Video Visits: mdlive.com! NMPSIA (or visit bcbsnm.com; log in as a member to locate the link)			
	A0000035	1-888-275-7737	https://www.phs.org/health-plans/employer-plans/Pages/new-mexico-public-schools-insurance-authority.aspx
Video Visits: visit phs.org and click on "Login to MyPres" to locate link			
	n/a	1-888-726-1350	surgeryplus.com
PRESCRIPTION DRUGS			
	Rx BIN 04336	1-877-787-0652	https://www.caremark.com/
DENTAL			
	High – 319225 Low – 319228	1-877-723-5697	https://www.bcbsnm.com/nmipsia
	8564	1-877-395-9420	https://www.deltadentalnm.com/member/nmipsia-members/
	812022 (refer to ID card for subgroup #)	1-888-898-0370	https://www.unitedconcordia.com/home
VISION			
	3066	1-800-999-5431	https://www.davisvision.com/member
LIFE AND DISABILITY			
	645549	1-888-609-9763 Ext. 0957	https://nmipsia.com/TheStandard.html