Setting up Google Apps on iPhone/iPad

These are general instructions for setting up your Google Apps account on your iPhone or iPad. [https://support.google.com/a/users/answer/138740?hl=en](https://support.google.com/a/users/answer/138740?hl=en)

Before you begin with Google Sync

- Synchronize iTunes® to ensure that contacts and calendars on the iOS device are backed up to your computer.
- Check the cookies setting in Safari® (Safari > Preferences > Privacy) to see if it is set to From Visited or Always. If it's set to Never, you're more likely to be prompted to solve a CAPTCHA.
- Set the language on your device to English (US) to allow access to the m.google.com server.

Setting up the Google Apps Account

1. On the iOS device, touch Settings.
2. Touch Mail, Contacts, Calendars.
3. Touch Add Account.
   - Note: iOS 4.0+ allows multiple Exchange™ accounts. However, if you're on a device that doesn't let you add a second account, you can use IMAP to sync Gmail, CalDAV to sync Google Calendar, and CardDAV to sync contacts.
5. Enter the full Google Apps email address and a password and touch Next.
6. In the Server field, enter m.google.com.
7. Leave the Domain field blank.
8. In the Username field, enter the full Google Apps email address.
9. The password should already be in the Password field, if not, enter it again and touch Next.
10. Notes about passwords:
   - Be sure that you have a strong password for your Google Apps account.
   - If you see an error message saying "Invalid Password", you may need to unlock your account by solving a short CAPTCHA challenge-response test. Go to [https://www.google.com/accounts/UnlockCaptcha](https://www.google.com/accounts/UnlockCaptcha) to allow access.
11. Select the Google services you want to sync, such as Mail, Contacts, and Calendars, and touch Save. To receive and respond to meeting requests on your device, you need to turn on Mail and Calendar here and New events in the Google Calendar settings. See Customize Mail, Calendar, and Contact settings for more information.
12. **Starting synchronization**: If Push is enabled on your device, synchronization will begin automatically. You can also open the Mail, Calendar, or Contacts app and wait a few seconds to start synchronization. If you recently signed up for Google Apps for Work, Education, or Government, it can take up to 24 hours before synchronization occurs.