REVISED POSITION ANNOUNCEMENT

TITLE: NETWORK SUPPORT TECH II
DEPT: INFORMATION TECHNOLOGY & COMMUNICATIONS (ITC)

REG ☑ TEMPP ☐ FULL TIME ☑ PART TIME ☐

STARTING RATE or SALARY RANGE: $50,000.00
Employees being promoted to a higher classified position receive the minimum for the position or a pay rate adjustment of 8% whichever is greater.

INTERNAL POSTING THROUGH: Concurrent. CONSIDERATION WILL BE GIVEN FIRST TO TEMPORARY AND REGULAR TECH EMPLOYEES WHO APPLY WITHIN THE 7 DAY INTERNAL POSTING. APPLICATIONS RECEIVED AFTER THE 7 DAY POSTING MARGIN WILL BE CONSIDERED WITH OTHER OUTSIDE APPLICANTS.

JOB DUTIES:
Installs and maintains campus data network equipment including core and edge devices. Also supports some router/layer 3 configuration. Involved in the installation and maintenance of application servers and/or services. This position is responsible for providing network support to administrative and academic network users with a variety of physical and virtual PC software, hardware, security and network services. Also supports network printers, scanners, IP telephones and other networked devices. Supports the configuration, installation, monitoring and operation of the wireless infrastructure. Supervise full time staff as well as student workers.

REQUIRED QUALIFICATIONS:
Associates degree (or higher) or completion of program of 18+ months after high school required. Area of study: Information Technology or related field. Three years of applicable experience may be substituted for the education requirement. Plus: Two years experience in the installation and maintenance of TCP/IP network and data systems required -OR- two years experience as a system administer utilizing Windows 2003 (or above) operating systems required -OR- two years experience as a system administrator utilizing UNIX/Linux operating systems required. Any experience with IP Telephony, Firewalls, Traffic maintenance, Intrusion Detection and Prevention, Monitoring and Diagnosing networks are desired. Must be able to work part of a team. Ability to use UNIX/Linux and Windows operating systems is required. Working knowledge of network protocols, hardware, and software. Problem resolution procedures and techniques. Good documentation habits. Must have a valid New Mexico drivers license.

Apply to: New Mexico Tech, Human Resources 801 Leroy Pl. Brown Hall Box 041, Socorro, NM 87801-4796