



## Get Started with CVS Caremark Mail Service: It's Simple with FastStart®

### Mail service means one less thing for you to do.

Your prescription benefit offers you the convenient option to get 90-day\* supplies of your long-term\*\* medications delivered to you by mail. When you use the CVS Caremark Mail Service Pharmacy to fill your prescriptions, you'll enjoy the many benefits it provides:

- **Added value** – 24/7 access to pharmacists, alert messages by email, text or phone.
- **Cost savings** – one 90-day supply may cost less than three 30-day supplies at a retail pharmacy.
- **Greater convenience** – at-home delivery at no extra cost, easy refills online or by phone.
- **Quality and safety** – dedicated pharmacists checking each and every order.

Let us handle the legwork of filling your long-term prescriptions so you don't have to.

### Sign up for mail service with FastStart®.

You have several options to get started. It's easy!

- **By Internet.**
  1. Log in to [www.caremark.com](http://www.caremark.com) and sign in or register if necessary.
  2. Click on Start a New Prescription and then click on FastStart®.
  3. Fill in your information.
- **By phone.**
  1. Call FastStart toll free at 1.800.875.0867 Monday through Friday, 7 am to 7 pm (CST).
  2. Let the representative know you wish to fill your prescription through mail service.
  3. Provide the representative the information on your member ID Card; the names of your long-term medicines; your doctor's name and phone number; and your payment information and mailing address.

To learn more about the Mail Service program or how to sign up with FastStart®, visit [www.caremark.com](http://www.caremark.com) or call Customer Care toll free at the number listed on your member ID Card.

### Getting Started. It's Quick and Easy!

If you have a prescription, choose one of two ways to submit it:

- **Mail your prescription** and a completed order form to CVS Caremark; or,
- **Ask your doctor** to call in your prescription toll free at 1.800.378.5697.

If you need a prescription, choose from two FastStart® options to get started:

- **Phone** – Call FastStart® toll free at 1.800.875.0867\* from 7 am to 7 pm (CST) Monday-Friday; or,
- **Online** – Log on to [www.caremark.com/faststart](http://www.caremark.com/faststart) and sign in or register, if necessary

Be sure to have your member ID Card handy, as well as the names of your medicines, your doctor's information and your payment information.

\*For TDD assistance, please dial toll free 1.800.231.4403.

\* Actual quantity may vary depending on your plan.

\*\* A long-term medication is taken regularly for chronic conditions, such as high blood pressure, high cholesterol or diabetes, or long-term therapy.

