Purchasing Services Office
801 Leroy Place
Socorro, NM 87801
(575) 835-5881

Letter of Addendum

TO: All Offerors
FROM: Kimela Miller
DATE: November 14, 2022
RE: RFP Number: 2310003C – Amendment #1
Commodity: Teleconferencing Medical and Mental Health Services

Please check the NM Tech website often for updates on this RFP.

Q1) Is the crisis hotline a requirement for proposals?
A1) This is a desired service however, you may submit an offer for portions of the RFP, but that may affect your scoring. See 5.3.

Q2) Is the crisis hotline meant to be operated 24/7/365?
A2) This is a desired service however, you may submit an offer for portions of the RFP, but that may affect your scoring. See 5.3.

Q3) Will you consider contracting multiple vendors to provide different services?
A3) NMIMT prefers to have one provider, if that is not possible, multiple awards may be made.

Q4) Can a vendor submit a solicitation for just peer based services?
A4) As stated in A3, we prefer one provider but will entertain multiple awards if necessary. You may submit an offer for portions of the RFP, but that may affect your scoring. See 5.3.

Q5) Which of the Government Flow Down Provisions will apply to the award of this contract so that we can review and understand the obligations?
A5) We will not be using federal funds at this time so these do not apply. We include the language in case other New Mexico agencies wish to use our RFP in lieu of issuing their own RFP and that agency may utilize federal funds. See 5.14.

Q6) In Section 17.1 (Offer Option III) What are NMIMT’s established protocols that Provider would need to incorporate into our protocols?
A6) NMIMT has establish protocol for student referrals, notification, Safety Checks, and resources. It is our expectation that our vendor/partner knows them and responds appropriately (e.g. contact our designated liaison if a student is referred or hospitalized, refer the student to our website and/or local resources, etc.) We will share these protocol and local resource with our vendors who are awarded the contract.

Q7) Do we execute the PSA upon award only or do we need and SOW? How are the RFP terms and conditions incorporated into the PSA?
A7) The PSA will only be complete once we make an award. See 5.1.2 for how the RFP T&Cs will be incorporated into the PSA.
Q8) Will a BAA be required?
A8) If the Vendor is providing TeleCounseling and/or TeleMedicine, their platform must be secure and be in compliance with HIPAA.

All Offerors are required to confirm the receipt of this amendment in their response. All other terms and conditions of the RFP remain unchanged.